

# TODAY'S AGENDA

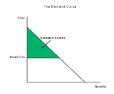
- Resource evaluation-TCM, CVM, and CCM
- · Understand multipliers
- · Know about tourism satellite accounts

# RESOURCE EVALUATION

- · Economic value is one of many possible ways to define and measure
- Economic value is measured by the most someone is willing to give up in other goods and services in order to obtain a good, service, or state of the world.
- It is often incorrectly assumed that a good's market price measures its economic value. (the market price only tells us the minimum amount that people who buy the good are willing to pay for it.)

# RESOURCE EVALUATION

- The economic benefit to individuals is often measured by consumer surplus. This is graphically represented by the area under the demand curve for a good, above its price.
- The economic benefit to individuals, or consumer surplus, received from a good will change if its price or quality changes.
- If the price of a good increases, but people's willingness to pay remains the same, the benefit received will be less than before.



# **EVALUATION MODELS**

- Travel cost model (TCM)
- Contingent valuation model (CVM)
- Contingent choice model (CCM)

# TCM

- The basic premise of the travel cost method is that the time and travel cost expenses that people incur to visit a site represent the "price" of access to the site.
- Peoples' willingness to pay to visit the site (demand curve) can be estimated based on the number of trips that they make at different
- Three types of TCMs:
- A simple sonal travel cost approach, using mostly secondary data.
   An individual travel cost approach, using a more detailed survey of visitors.
   A random utility approach using survey and other data, and more complicated statistical techniques.

1

#### TCM

 Because the travel and time costs will increase with distance, this information allows the researcher to calculate the number of visits "purchased" at different "prices." This information is used to construct the demand function for the site, and estimate the consumer surplus.

Zone	Round Trip Travel Distance	Round Trip Travel Time	Distance times Cost/Mile (\$.30)	Travel Time times Cost/Minute (\$.15)	Total Travel Cost/Trip
0	0	0	0	0	0
1	20	30	\$6	\$4.50	\$10.50
2	40	60	\$12	\$9.00	\$21.00
3	80	120	\$24	\$18.00	\$42.00



# Towel Cest Zones for TCM analyses of Mr. Fag Estimating the Benefits of Recreation at a World Heritage Site: A Travel Cost Analysis of Visits to Mount Puji.

# TCM CASE

- Aggregate CS: sum and zonal
- Consumer Price Index (CPI) data used to deflate 2012 value
- A total increase of 50.20% in consumer surplus from 2012 to 2013

Prefecture name	ename	CS2012	CS2013
東北地方/北海道	Tohoku/Hokkaido	¥14,631,583	¥32,269,407
茨城	Ibaraki	¥22,691,808	¥30,723,439
栃木	Tochigi	¥14,429,214	¥20,324,997
群馬	Gumma	¥16,827,015	¥18,007,039
埼玉	Saitama	¥66,414,011	¥73,679,488
千葉	Chiba	¥39,488,646	¥49,373,857
東京	Tokyo	¥232,499,763	¥433,264,425
神奈川	Kanagawa	¥72,251,199	¥91,729,661
新潟	Niigata	¥14,204,719	¥17,194,646
富山	Toyama	¥9,570,914	¥11,613,018
石川	Ishikawa	¥6,686,538	¥8,052,892
福井	Fukui	¥5,331,693	¥6,813,594
山梨	Yamanashi	¥17,313,239	¥13,720,653
長野	Nagano	¥21,222,222	¥21,205,826
岐阜	Gifu	¥13,475,472	¥14,976,423
静岡	Shizuoka	¥64,260,524	¥64,832,633
愛知	Aichi	¥42,453,472	¥69,291,992
関西地方	Kinki	¥66,483,234	¥119,907,573
中国地方	Chugoku	¥13,627,847	¥27,103,997
四国地方	Shikoku	¥7,083,211	¥12,751,858
九州地方/冲绳	Kyushu/Okinawa	¥11,652,280	¥28,272,509
	Sum (at current price)	¥772,598,603	¥1,165,109,928
	Sum (at 2012's price)	¥772,598,603	¥1,160,449,488

#### CVM

- The contingent valuation method involves directly asking people, in a survey, how much they would be willing to pay for specific services/attributes.
- It is called "contingent" valuation, because people are asked to state their willingness to pay, contingent on a specific hypothetical scenario.
- Different from TCM, a "revealed preference" method, CVM is referred to as a "stated preference" method

#### CVM

- $\bullet$  Step 1: Define the valuation problem.
- Step 2: Make preliminary decisions about the survey itself, including whether it will be conducted by mail, email, phone or in person.
- Step 3: Actual survey design. After a number of focus groups, and the researchers have reached a point where they have an idea of how to provide background information, describe the hypothetical scenario, and ask the valuation question, they will start pretesting the survey.
- Step 4: Actual survey implementation.
- Step 5: Compile, analyze and report the results.
- From the analysis, the researchers can estimate the average value for an individual or household in the sample, and extrapolate this to the relevant population in order to calculate the total benefits from the site. For example, if they find that the mean willingness to pay is \$.10 per capita, the total benefits to all citizens would be \$26 million.

#### CCM

- Like contingent valuation, it is a hypothetical method it asks people to make choices based on a hypothetical scenario.
- However, it differs from contingent valuation because it does not directly ask people to state their values in dollars. Instead, values are inferred from the hypothetical choices or tradeoffs that people make.
- The contingent choice method asks the respondent to state a preference between one group of services or characteristics, at a given price or cost to the individual, and another group of characteristics at a different price or cost.

Characteristics	Package A	Package B		
	Canary Islands	Cyprus		
Price per person	\$630	\$750	None of	
Beach space for yourself	4 sq. meters	25 sq. meters	these two	Attributes
(squared meters on average)			options	Beach
Services available in the accommodation complex	Standard Services	Full Services		Sentces
Theme Parks	Yes	No		Theme
Preservation of natural landscapes	Low	Low		Landscapes
Time to entertainment and shopping centers	Between 10 and 30 m walk (or 5-10 minutes	Between 10 and 30 m walk (or 5-10 minutes		Time
	by car or bus)	by car or bus)		Urban Kov
Management of urban	Excellent quality	Excellent quality		
environments Please Mark your Choice				

Attributes	Before September 11
Beach	5.13 [4.43, 5.81]
Sentces	20.33 [19.51, 21.14]
Theme	[17.41 [16.47, 18.34]
Landscapes	24.04 [22.17, 25.90]
Time	-17.55 [-16.99, -18.10]
Urban Env	13.47 [12.23, 14.70]

# WRAP UP

- Advantages and Disadvantages
  - •TCM, CVM, CCM
- Revealed vs. Stated preference methods

# WHY QUANTIFY IMPACT?

- By monitoring tourism's economic impact, policy makers can make informed decisions regarding the funding and prioritization of tourism development.
- It can also carefully monitor its successes and future needs.
- In order to do this, tourism must be measured in the same categories as other economic sectors - i.e. tax generation, employment, wages, and gross domestic product.

#### **CHALLENGES**

- Most economic sectors such as financial services, insurance, or construction are easily defined within a country's national accounts statistics.
- Tourism is not so easily measured because it is not a single industry. It is a demand-side activity which affects multiple sectors to various degrees.
- Tourism spans nearly a dozen sectors including lodging, recreation, retail, real estate, air passenger transport, food & beverage, car rental, taxi services, travel agents...

#### TOURISM IMPACT

- Travelers create direct economic value within a discreet group of sectors. This supports a relative proportion of jobs, wages, taxes, and GDP in each sector.
- Each directly affected sector also purchases goods and services as inputs (e.g. food wholesalers, utilities) into production. These impacts are called indirect impacts.
- Lastly, the induced impact is generated when employees whose incomes are generated either directly or indirectly by tourism, spend those incomes in the state



# **ECONOMIC MULTIPLIERS**

- An economic injection impacts the economy by fostering internal spending. The new money remains in the economy by being spent and re-spent.

  Direct Effect
- Result from visitors spending money in tourist enterprises and providing a living for the owners and managers and creating jobs for employees
- This is the multiplier impact. This is where visitor spending circulates
- Employment Multiplier
- · Income Multiplier

#### SIMPLE MULTIPLIER

Multiplier =  $\frac{1}{1-C+M+T}$ 

- where M = marginal propensity to import T = marginal rate of income tax C = marginal propensity to consume S = savings (money out of circulation) S=1-C
- Why not all money can be re-spent? Think about the leakage!

Example \$1,000 of tourist expenditure and C=0.8, M=0.2, and T=0.1. Multiplier = 1 1-.5 = \$2,000

# DIFFERENT METHODS

- Tourist survey based methods
- Input-output analysis (I-O analysis)
- Tourism Satellite Account

# I-O ANALYSIS

- The I-O table records the transactions between large numbers of industries and provides valuable information to trace the economic impact of the tourism industry upon other affected industries and the economy as a whole.
- It provides a reduced-form picture that is tractable and representative of the overall economic structure, interdependencies, and flows between economic sectors.
- Apart from the traditional use of I-O analysis in the direct assessment
  of tourism economic multipliers, another important I-O application in
  tourism studies is the expenditure-based analysis of
  income/employment redistribution from tourism.

#### I-O ANALYSIS

A typical I-O table

To		Intermediate use							Final use				
From	1	2	-	-	j	-	-	н	Consum- ption	Invest- ment	Govern- ment	Exports	Tota
- 1	$x_{II}$	$X_{22}$			$X_{ij}$			$\chi_{Iv}$	c <sub>i</sub>	í,	81	61	$X_{j}$
2	$x_{22}$	$X_{2,2}$			$X_{2j}$			$x_{2u}$	$c_2$	$i_2$	82	42	$X_2$
i	x <sub>u</sub>	X2			$\dot{x}_y$			$\hat{x_{in}}$	-	i,	g.	ė	x,
n	$\chi_{al}$	$\chi_{n2}$			$\chi_{nj}$			$\chi_{\rm esc}$	$c_{\rm e}$	$\hat{t}_n$	8-	$e_a$	X.
Value added	W	V2			15			The .					v
Imports	$m_I$	$m_2$			$m_j$			$m_a$					М
Total	X,	X2			X,			X,	С	- 1	G	Е	

#### I-O ANALYSIS

- From a simple I-O table, we can get:
- Inter-sector linkage of a particular sector
- Economic multiplier of a particular on the overall economy Income multiplier, employment multiplier, export multiplier, output multiplier
- How demand from multiple sectors impacts the overall

# I-O ANALYSIS: EXAMPLE

- Evaluating the economic impacts in NY
- Employment definitions. The basis of data and modeling is the Regional Economic Information System (REIS), Bureau of Economic Analysis, U.S. Department of Commerce. BEA data shows (for example) state accommodations employment at 89,124. (Can be different from state statistics)
- International methodology. The approach (through Travel Industry Association calculations) is based the estimates on direct survey responses to the Department of Commerce Inflight survey and Statistics Canada data constrained to BEA international balance of payments data.
- Bottom-up vs. top-down. Based on tourism expenditure analysis from surveys and controls to known industry measurements for key tourism sectors.

# **EXAMPLE**

- Local taxes are a build-up of individual categories (sales, occupancy, property). The model is not equipped to deal with individual exemptions such as Indian gaming.
- Second home expenditures are based on the stock of seasonal second home inventory.
   Annual average expenditures for housing are pro-rated to the season length to account for various levels of expenditures not accounted in visitor surveys.
   Lodging sector. Vary from certain bed tax estimates of total revenue for several reasons. One is that the bed tax may only be based on room revenue while total sales for the industry may include other revenue sources (room service, phone, etc.). Another is that certain smaller establishments may not fully report or be required to report their revenue.

# **EXAMPLE**

- The analysis requires an examination of visitor spending (the demand side) and related industry sales, value added, wages, and employment (the supply side).
- Economic modeling is used to quantify the linkages between visitor spending and industries and among industries.
- billize the IMPLAN input-output model for New York State to track the flow of sales through the economy to the generation of GDP, employment, wages, and taxes:
  - Direct impact: The immediate benefit to persons and companies directly providing goods or services to travelers.
  - Indirect impact: The secondary benefit to suppliers of goods and services to the directly-involved companies.
     For example, a food wholesaler providing goods to a restaurant. The model is careful to exclude imports from the impact calculations.
  - Induced impact: The tertiary benefit to the local economy as incomes in the prior two levels of impact are spent on goods and services. For example, a restaurant employee spends his wages at a grocery store, generating addition economic output.

#### VISITOR SPENDING BY SECTOR

Lower prices across the board fueled declines in visitor spending.
 Airfares, room rates, fuel prices, and retail incentives all accentuated the declines in gross visitor spending.

	Visitor Spending													
	Transport Lodging				ı	Food Service		Rec- reation		etail & Svc Stations		TOTAL	Annual Growth	
2003 2004		8,154 8,790	ş	9,200	s c	8,035 8,715	s e		S	7,294 8.182	S	36,223 40.006	3.3% 10.4%	
2005 2006	\$		ş	11,575	9 4	9,663 10,565	S	4,259	5 5	8,714 9,100	5 5	43,431 46,574	8.6% 7.2%	
2007	\$	10,515		14,301	\$	11,357	s	5,191	\$	9,717	\$	51,081 53,108	9.7%	
2009 2009 2009 % change		9,681	\$	12,208		10,511	ş	4,668		8,710		45,777 -13.8%	-13.8%	

#### TOURISM GDP

Tourism GDP (Value Added) (US\$ Million, 2009)										
					% change					
Agriculture, Fishing, Mining		124	66	190	-9.1					
Construction and Utilities		592	313	904	-9.1					
Manufacturing		405	371	776	-8.8					
Wholesale Trade		628	608	1,236	-8.8					
Air Transport	2,461	14	19	2,494	-12.9					
Other Transport	1,779	581	175	2,535	-7.5					
Retail Trade	1.253	158	1.011	2,422	-13.5					
Gasoline Stations	603	6	36	645	-18.3					
Communications		518	301	819	-9.1					
Finance, Insurance and Real Estate	1,200	1,730	1,384	4,315	-6.7					
Business Services		2,729	793	3,522	-9.4					
Education and Health Care		10	1,748	1,758	-7.6					
Recreation and Entertainment	2,801	147	121	3,069	-12.2					
Lodging	6,805	55	65	6,925	-19.3					
Food & Beverage	5,521	165	335	6.020	-8.5					
Personal Services		142	337	479	-8.3					
Government		161	1.806	1,967	-7.8					
TOTAL	22,423	8,166	9,488	40,077	-11.4					
% change	-13.4%	-9.9%	-7.6%	-11.4%						

The tourism sector generated state GDP of \$40 billion in 2009. This is 4% of the state economy.

#### TOURISM EMPLOYMENT

Tourism Employment											
2009											
				Total							
Agriculture, Fishing, Mining		3,259	1,439	4,697	-3.29						
Construction and Utilities		2,540	553	3,093	-3.39						
Manufacturing		4,728	3,464	8,192	-3.19						
Wholesale Trade		4,769	4,536	9,305	-3.19						
Air Transport	29,769	169	220	30,158	-6.69						
Other Transport	62,280	10,655	3,210	76,144	-3.59						
Retail Trade	22,415	3,209	20,408	46,031	-4.69						
Gasoline Stations	10,859	117	679	11,655	-3.59						
Communications		2,605	1,216	3,820	-3.29						
Finance, Insurance and Real Estate	7,390	9,595	7,507	24,492	-2.39						
Business Services		33,863	10,309	44,172	-3.39						
Education and Health Care		252	33,426	33,678	-2.79						
Recreation and Entertainment	65,250	4,219	3,134	72,603	-5.19						
Lodging	87,326	726	887	88,939	-4.09						
Food & Beverage	170,149	5.689	11.353	187,190	-3.09						
Personal Services		3,977	10,268	14,244	-2.99						
Government		1,551	949	2,500	-3.29						
TOTAL	455,437	91,922	113,556	660,915	-3.79						
% change	-4.0%	-3.5%	-2.6%	-3.7%							

The tourism sector supported 660,915 jobs, or 7.8% of all private non-farm employment in New York State last year.

# TOURISM SATELLITE ACCOUNT (TSA)

- The TSA was conceived by the UNWTO and has since been ratified by the UN, Eurostat, and OECD.
- The standard has been adopted by over fifty countries around the world and a growing number of US States.
- The TSA deals with the challenge of measuring tourism in two important ways:
- Provides methodology for calculating tourism GDP in a way that is consistent with

# TSA

#### Benefits

- Enables comparisons of the importance of tourism to other sectors of the economy in terms of GDP, employment, and income.
- Allows for benchmarking to other destinations.
- Tracks the economic contribution of tourism over time.
- Monitors strength by tracking capital investment .
- Allows for extension analysis for of the full impact of tourism.



#### TSA- 10 AGGREGATES

1. Accommodation for visitors (including paid and imputed rent)

2. Food and beverage serving industry

Railway passenger transport
 4. Road passenger transport

5. Water passenger transport

6. Air passenger transport

7. Transport equipment rental

8. Travel agencies & other reservation services

9. Cultural industry

10. Sports and recreation industry

The following key terms are used to describe the travel

and tourism satellite accounts.

Domestic tourism. Domestic tourism includes travel
and tourism undertaken by U.S. residents within the borders of the United States. Partor State, One U.S. Virgin
der of the United States. Partor State, One U.S. Virgin
and the United States and the United State of the United State
defined boundary and are classified in "international travel". The traval and tourism societus bread to all expenditures on domestic travel and tourism to type of
visitor resident boundable, business, and government.

Inhound tourism. Travel-stated expenditures by nonresidents traveling within the United States and expendi-

purchased from U.S. providers. These expenditures exclude expenditures for travel to study in the United States and for medical reasons.<sup>1</sup> Internal tourism. The sum of domestic tourism expenditures and inbound tourism expenditures (net of

National Insertion. The sum of domestic touries demand and outbound tourism demand (including all international transportation reproditates). The clubble international transportation reproditates (in confidence of the confidence

rems
Tourism commodities. Goods and services that are
typically purchased by visitors, such as airline passenger
and transportation head recommendations and made.

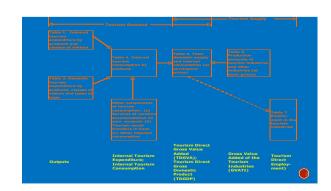
Tourism employment. Total tourism-related employment consists of direct tourism employment plus indirect tourism employment plus indirect tourism employment plus indirect tourism employment plus indirect tourism employment comprises all plots where the workers are engaged in the production of direct tourism employment comprises all plots where the workers are engaged in the production of indirect tourism complications are engaged in the production of indirect tourism conjust (for example, workers producing host tollerium output (for example, host for example, host

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activation and retroduced. It is a rate or normal, everyary activation within 20-10 millior of home. Whistor. A person who travels outside of his or her usual environments for less than a year or who stays overnight in a hotel or mode. The visitor may travel for pleasure or business (private sector or government). Visitors are called travelers who expect to be compensated at the location of their visit (such as migrant workers, persons traveling to new assignments, and diplomatic and militural personnal traveling to and from their dary stations

#### TSA-KEY TERMS

- Gross value added of tourism industries (GVATI) is a sum of value added (in basic prices) of all economic entities in tourism industry regardless of degree to which production, i.e. value added of that activity is generated by tourism consumption.
- Direct tourism gross domestic product (DTGDP) is equal to the sum of value added of tourism and other activities generated by internal tourism demand and net tax on products (difference between tax and subsidy) included in value of tourism costs by purchase prices.
- Tourism GDP only measures direct effects of tourism consumption, and these are only internal, not entire tourism demands. It does not consider indirect and induced tourism effects.



# COMPUTER PROGRAMS

- The larger the local economy, the larger the multiplier.
   Some industries have larger multipliers than others
- Generally generated by computer models
- RIMS II: Regional Input-Output Modeling System, Bureau of Economic Analysis
- IMPLAN Pro: Minnesota IMPLAN Group
- MITEIM: Michigan Tourism Economic Impact Model
- Expert Judgment: Any expert near you

# CASE STUDY

- Estimating the Direct Impacts of a Community Event
- Direct Impacts of Patron Expenditures
   Pent patron expenditures are generally measured in common units: party-visits may be the best unit of measure
- Direct Impacts of Vendors and/or Exhibitors
- Estimating the Number of Visits: Single-Venue vs. Multi-Venue Events
- Using Surveys to Estimate Patron Spending
- Capture rate represents the proportion of local expenditures that will have a direct impact on the local community using computer programs like MITIEM, IMPLAN, and RIMS II.